

R Hotels announces two new properties in Dubai

The group is on track of its AED1.5 billion expansion plan



First and second from left: Proposed design for R Hotels' new property in Palm Jumeirah; third and last: concept for reception and the facade of R Hotels' latest property in Jumeirah

In line with its expansion plans, R Hotels unveiled its two new properties in the emirate of Dubai.

In September 2014, R Hotels announced the acquisition of its fifth property in Jumeirah, which is expected to open in the second quarter of 2015. With its central location, the 192-key hotel is set to attract both corporate and leisure travellers in Dubai. The hotel will feature a combination of rooms and suites, and will include an all-day dining restaurant, banquet facilities, gym and swimming pool, concept spa and salon, meeting rooms, business centre, and retail space.

Revealed in November 2014, the group's another major development plan is the AED 500 million (USD 136.2 million) investment at Palm Jumeirah. The group eyes a Q4 2016 launch for its sixth property, which will be the first sharia-compliant and four-star resort and spa in the renowned upmarket destination.

Located on the East Crescent of Palm Jumeirah, the new property will feature 259 rooms and modern recreational facilities including a spa for men and women, gym, and swimming pool.

It also plans to offer wellbeing treatments, plus fitness and nutrition programs by teaming up with a renowned wellness centre which specialises in the said services. Other features of the hotel will include an all-day dining restaurant and poolside bar, and state of the art sauna and steam bath. The property will also have an array of amenities and activities exclusively for children including a fully-supervised indoor and outdoor play area, and special kids' entertainment.

R Hotels initially announced its AED1.5 billion investment plans in 2013, seeking to enhance its existing hotel portfolio in the next couple of years.

Sumair Tariq, Managing Director of R Hotels, commented: "The UAE continues to witness a strong and steady growth in the hospitality and tourism sectors. We aim to capitalise on these developments by expanding our portfolio in key locations, and bringing in reputable hospitality brands to cater to the demands of different markets and segments."

Hawthorn Suites by Wyndham named Best Newcomer in EMEA Region

Hawthorn Suites by Wyndham has earned the Best Newcomer of the Year Award in recognition of achieving all-around excellence since opening its doors in November 2013. The award was presented at the Wyndham Hotel Group EMEA Summit in Berlin. The four-star property has been chosen the best among the new hotels run by the Wyndham Hotel Group in the EMEA region for its outstanding products, service and quality.

On top of the said recognition, Hawthorn Suites also earned its first "Count On Me" service excellence award from Wyndham Hotel Group, to acknowledge its top-quality service culture and philosophy, with its guests and among its associates.



Ramada Ajman scoops second Wyndham Green Award

Ramada Hotel and Suites Ajman bagged its second Wyndham Green Award during the Wyndham Hotel Group EMEA Summit in Berlin. The accolade, which recognized the hotel's green initiatives and sustainable practices in the hospitality sector,

was received by its General Manager, Iftikhar Hamdani, during the event held at Wyndham Grand Berlin Potsdamer Platz in Germany.



Ramada Ajman won its first Wyndham Green Award in September 2013 during the group's Global Conference in Las Vegas. In December 2012, the property was also nominated as Best Green Hotel during the Wyndham Group Hotel EMEA Awards Event in London.

CSR Corner

Hawthorn Suites by Wyndham reaches out to Dubai Centre for Special Needs



Hawthorn Suites by Wyndham reinforced its CSR activities by reaching out to Dubai Centre for Special Needs. Headed by General Manager Wael El Behi, the hotel paid a visit to the centre to meet its administrators, teachers and students, and to personally present two brand new treadmills for the school.

Ramada Ajman boosts green initiatives

Ramada Hotel and Suites Ajman beefs up its green initiatives through a series of awareness programs on waste management to different sectors including schools, government entities and private companies.

Ramada Ajman also hosted a number of site visits in its compost and recycling centre,

and in the urban farm, to various groups including students from Al Manar Iman School, representatives from Dubai Municipality, international visitors from Prague, Czech Republic, teachers from Umm Suqeim Model School, and Green Hope UAE volunteers, among others.

Ramada Downtown Dubai opens Kenza Restaurant

Ramada Downtown Dubai officially opened its revamped all-day dining venue, Kenza Restaurant. Kenza, which means treasure in Arabic, offers a selection of international cuisine including soups and salads, burgers and sandwiches, pasta, main course, and desserts, with Middle Eastern twist. Some of its specialties include Oriental Mezzeh, Arabic Mixed Grill, and House Special Pizza. Located at the hotel's second floor, Kenza can accommodate up to 60 guests indoors, plus 70 seats for al fresco dining with a view of the Burj Khalifa. It serves buffet breakfast for in-house guests and a la carte lunch and dinner.

Formerly known as Orchid, the newly-opened Kenza Restaurant now features modern interiors in shades of red and white, complemented by stylish wood finish and Arabic ornaments, giving it a more sophisticated and inviting ambiance.



Ramada Downtown Dubai raises funds for cancer patients



Ramada Downtown Dubai organized a fundraising activity in support of cancer patients in the UAE. As part of its ongoing CSR efforts, the team at the hotel sold shirts with the "Fight for Cancer" message to generate funds for organisation Friends of Cancer Patients (FOCP).

Ramada Downtown's CSR campaign, which benefits FOCP, was rolled out at the start of 2014. The hotel's previous activities for FOCP includes providing complimentary stay to patients, and arranging tours to experience the attractions around the Downtown Dubai area.



R Hotels Social Media

Keep up with R Hotels' most up-to-date news and exciting deals by following our social media pages.

Like our Facebook page | facebook.com/pages/Rhotels-UAE/

Follow us: [Twitter](https://twitter.com/RhotelsOfficial) | twitter.com/RhotelsOfficial | [Instagram](https://instagram.com/rhotels) | instagram.com/rhotels

R Scene

Ramada Downtown held a fun-filled staff party at Crowne Plaza Hotel.



Hawthorn Suites celebrated the festive season with a special gathering for its associates.



Ramada Ajman cheers up the occasion with well-loved yuletide carols.



Appointment Updates



Mini Joshi
Director of Sales and Marketing
Ramada Downtown Dubai



Osman Nasir
Director of Sales and Marketing
Hawthorn Suites by Wyndham



Brian D'Souza
Assistant F & B Manager
Hawthorn Suites by Wyndham



Bassem Mohammed Al Switey
Housekeeping Manager
Hawthorn Suites by Wyndham



Abigail Bautista
Cluster Marketing Manager
Hawthorn Suites by Wyndham and Ramada Downtown Dubai



Prabath Chaminda
Recreation Manager
Ramada Beach Hotel Ajman

Ramada Downtown Team Goes Japanese!



The Ramada Downtown Management Team tried a new approach to finding ways to making things better in the hotel through Gemba Kaizen.

What is Gemba Kaizen?

It is a Japanese concept of continuous improvement designed to enhance processes & reduce waste; it is making observations of the process in action.

Why do Gemba?

It provides cross-department exposure for participating HODs which means a chance to learn something new. It presents an opportunity to participate in efforts to creating a better Ramada Downtown; better workplace experience for associates which supports associate engagement and a better service experience for our guests which would translate to positive guest feedback. It promotes teamwork and encourages quality focus & innovation in the workplace.



How does it work?

- Participating HODs will choose a department where they will spend the day being an associate (waiter, HK Attendant etc) and 'walk in their shoes'.
- Since they are going to a different department, it presents an opportunity to see things with fresh perspectives.
- They will buddy up with another associate to go through their daily tasks with them and observe the processes involved in doing the job to note of any challenges and areas that can be improved.
- Participating HOD notes of both positive practices as well as observations/ suggestions for improvement.
- Feedback is collated and followed through with an action plan.

Restaurant Promotions

Kenza Restaurant at Ramada Downtown Dubai

East meets West with the all-new Theme Nights at Kenza. Delight in our Asian Night every Monday, showcasing the most exotic flavours from the Far East for AED 99/ per person, or enjoy a sizzling selection of grilled favourites every Thursday at Barbecue Night for AED120/ per person.

Come on over to Kenza with friends and family, and enjoy Brunch for the best value. Choose from a wide selection of international dishes and desserts courtesy of our skillful chefs, and enjoy it for only AED120/ per person.

Flavours Restaurant at Hawthorn Suites by Wyndham

Savour the finest flavours of rich Asian Cuisine every Sunday at Curry Night, indulge in everything Molto Delizioso! every Tuesday at Italian Night and embark on a culinary journey at the Thursday Oriental Night featuring the best of Middle Eastern cuisine. Variety Nights at Flavours are priced at AED125/ per person. Lastly, bask in Friday family fun with our sumptuous Friday Brunch! Dig into traditional brunch favourites prepared from the freshest, finest quality ingredients starting at AED135/ per person.

Orchid Restaurant at Ramada Hotel & Suites Ajman Kings' Grill at Ramada Beach Hotel Ajman

Delight in a great gastronomic journey with the whole family at a price that won't hurt the pocket. Choose from the mouth-watering buffet of international cuisine at Orchid Restaurant or thrill your taste buds with your favourite barbecue dishes at Kings' Grill. The special family promotion is priced at AED100/ inclusive of soft drinks for couple and two kids below 12 years of age, and is available for lunch and dinner.