

The Retreat Palm Dubai, MGallery by Sofitel set to debut as Dubai's leading wellness resort



R Hotels announced the signing of a new agreement with AccorHotels, for one of the first MGallery hotels in the Middle East. The 255-room property is part of AccorHotels' distinctive collection of contemporary and thought-provoking boutique hotels.

Scheduled for soft opening in summer 2017, The Retreat Palm Dubai will promise travellers relaxation and tranquility within a natural retreat, with its architecture, design and services inspired by "Serenity" - one of the hallmarks indicative of the MGallery brand, a collection of boutique hotels both inspiring and individually styled where "art de reservoir" enhances local discovery and shapes memorable moments.

Sumair Tariq, Managing Director, R Hotels commented: "Our group is excited to introduce the first of its kind holistic health and wellness resort in the UAE, located at the iconic Palm Jumeirah. We are happy to again collaborate with AccorHotels in bringing in a new luxury brand into the region. Catering to the growing demand for wellness tourism, we are confident that its distinctive concept will stand out within the region's competitive hospitality scene."

Sami Nasser, Chief Operating Officer, Luxury Brands, AccorHotels Middle East said: "Today's announcement in collaboration with our trusted partner - R Hotels, signals the much anticipated launch of our flagship MGallery in the United Arab Emirates. The hotel will soon bring a truly unique wellness hospitality experience to Dubai, building on the Emirate's unique ability to expand its offering to attract visitors from around the globe."

Situated along the iconic coastline of Dubai Palm Jumeirah's East Crescent, offering beachfront access and spectacular skyline views, the resort will feature a world-class holistic wellness center, designed to answer to the demands of the today's burgeoning wellness tourism market.

Ramada Downtown Dubai and Ramada Ajman win at WHG EMEA Summit

R Hotels' Ramada Downtown Dubai and Ramada Hotel & Suites Ajman brought home accolades from the recent Wyndham Hotel Group's EMEA Summit held in Brussels, Belgium.

Ramada Downtown Dubai has been named as Brand Champion in Midscale and Upper Midscale category in the EMEA region for the year 2016. The Brand Champion distinction is bestowed to hotels which received the highest score in Guest Satisfaction Survey.

Ramada Downtown Dubai was also one of the four finalists in the Franchised Hotel of the Year category.

Ramada Hotel & Suites Ajman won the Wyndham Hotel Group EMEA President's Award for CSR 2016. The property was again recognised by the group for its innovative and substantial Corporate Social Responsibility initiatives over the past year.

The awards were presented by Geoff Balloti, president and CEO of Wyndham Hotel Group; Dan Ruff, president and managing director of WHG - EMEA; and Ignace Bauwens, regional vice-president of WHG Middle East and Africa, to the respective general managers.

On receiving the award, Shahzad Butt said: "This is another excellent feat for Ramada Downtown Dubai! Our team was honoured to be named as Brand Champion, and beat more than 480 hotels in Europe, Middle East and Africa. This recognition will further inspire



us to uphold our high standards of service and come up with enticing products and offers for our valued guests."

Similarly, Hamdani shared words of appreciation and motivation: "I would like to thank Wyndham Hotel Group for lauding our continuous contribution to charitable and sustainable causes. We encourage our colleagues within the hospitality sector to follow suit so we can create a bigger impact for the community. Passion and philanthropy are all it takes to make a positive difference."

Ramada Ajman recognised at Gulf Sustainability and CSR Awards 2016

Ramada Hotel & Suites Ajman bagged the Waste Management Award at the Gulf Sustainability and CSR Awards 2016. The awards are designed to provide recognition for companies and individuals implementing outstanding sustainability and CSR initiatives across the region.

The property competed against the region's most prominent companies from diverse industries like Emaar Community Management, Farnek Services LLC and Dubai Duty Free.



CSR Corner

R Hotels properties mark Earth Hour 2017

All R Hotels properties joined the rest of the globe for the annual observance of Earth Hour. The hotels switched off their lights at their respective lobbies and restaurants, and encouraged guests to take part in the celebration.



Ramada Downtown Dubai hands over cheque for FOCP

Reinforcing its long-standing CSR campaign with Friends of Cancer Patients (FOCP), Ramada Downtown Dubai presented a cheque donation to the organisation through Emirates Red Crescent.

HE Mohammed Abdullah Al Haj Al Zarouni, Head of Emirates Red Crescent Dubai, welcomed the Ramada Downtown Dubai team led by General Manager Shahzad Butt, and received the cheque amounting to more than 13,000 UAE dirhams.

During the visit, Emirates Red Crescent also bestowed a token of appreciation to Ramada Downtown Dubai for its generosity and financial aid to the organisation's causes.



Hawthorn Suites by Wyndham upholds support to DCSN

The team from Hawthorn Suites by Wyndham JBR paid a visit to Dubai Centre for Special Needs (DCSN) to personally hand over a cheque donation.

The cheque, worth 5,000 UAE dirhams, was presented by Samer Rafie, the property's hotel manager, to Maya Choueiri, Public Relations Manager, and Mahshid Salehi, Director of Dubai Centre for Special Needs (DCSN).

The donation was collected from voluntary guest contributions and by selling handicrafts including ceramics, paintings and accessories created by the DCSN students. As a gesture of appreciation, the children prepared a special performance for the team showcasing their musical talents.

Ramada Ajman hotels observe World Planting Day and World Water Day

Ramada Hotel & Suites Ajman and Ramada Beach Hotel Ajman mark World Planting Day by arranging an essay writing competition among the hotel associates on the topic of the importance of planting trees. The participants were also given the chance to plant trees at the hotel's urban farm and garden.

On World Water Day, the properties held an awareness talk on how to save and conserve water. Asrar Masoodi, head of Green Committee, also provided updates on the upcoming sustainable projects of the hotels.



Ramada Ajman to boost customer service experience

Seeking to provide a more efficient and prompt service to its guests, Ramada Hotel & Suites Ajman recently inked a partnership with ProntoResolved. The contract was signed by Iftikhar Hamdani, general manager of Ramada Ajman, and Franco Moline, president of ProntoResolved.

Based in Florida, ProntoResolved is a user-friendly software which manages propriety complaints and handles special requests. In addition, it allows hotels to have a paperless operation by electronically streamlining guest service issues and requirements. The software takes in and resolves the requests in a timely manner; then generates reports and tracks the proficiency of response of the departments involved.



R Scene

Dubai hotels celebrate International Women's Day

The women of Ramada Downtown Dubai, Hawthorn Suites by Wyndham JBR, and ibis Styles Jumeira gathered together to celebrate International Women's Day. The ladies marked the occasion with a range of activities including a symposium about women's health, followed by a fun gathering featuring a fashion show and performances by each property.



Dubai hotels spread cheers on International Day of Happiness

It was indeed a day of happiness for Ramada Downtown Dubai, Hawthorn Suites by Wyndham JBR, and ibis Styles Jumeira. The teams, along with their guests, beamed and grinned to spread good vibes throughout the International Day of Happiness.



Ramada Ajman joins Action Care Career Fair

Ramada Hotel & Suites Ajman participated in Action Care's MOVE Career Fair at National Charity School in Sharjah. The hotel aimed to offer job and internship opportunities to the students to help them in their career paths.



Flavours and Kenza host Friday Family Brunch

Flavours at Hawthorn Suites by Wyndham, and Kenza at Ramada Downtown welcomed bloggers for a special Family Friday Brunch.



R Sports

Ramada Ajman dominates Ajman cricket tournament

The cricket team from Ramada Hotel & Suites Ajman emerged victorious at the Ajman inter-hotel cricket tournament. Winning the tourney for two years in a row, Ramada Ajman beat seven other hotel teams at action-filled match held at Hamriyah Sports Club.



RDD and HSW competes in Dubai Hospitality Cup

Ramada Downtown Dubai and Hawthorn Suites by Wyndham JBR joined forces to compete in the cricket tournament of the Dubai Inter-hotel Hospitality Cup. The team had reached the semi-finals stage of the tournament.

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POST and WIN!

Get a chance to win exciting prizes during your stay at any of our properties!

All you have to do is post an Instagram photo – in the lobby, in your room, the swimming pool, or the restaurant, as long as you're in the property. Use the hashtags #RHotelsYourHoliday and #TheRHotelsExperience in your post. Don't forget to mention the property where you are staying by using the hashtags #ramadaajman, #ramadabeachajman, #ramadadowntowndubai, #hawthornsuitesdubai, and #ibisstylesjumeira.

When we pick and repost your photo on our page, be ready to grab your prize!



R Promotions



Flavours Restaurant unveils Variety Nights

Flavours Restaurant at Hawthorn Suites by Wyndham JBR presents an array of culinary adventures with the launch of its new Variety Nights. Starting off the work week, Sundays are sure to be delightful with a fusion of flavours from the Far East with Asian nights. On Tuesdays, the restaurant offers everything molto delizioso, from pasta to pizza and more, with Italian Nights. Hot-off-the grill specialties, including kebabs and seared sea foods, are the star of the meals on Barbecue Nights every Thursdays. The theme night buffets offer a complete dining experience with a sumptuous selection of salads and soups, mouthwatering desserts, and live cooking stations.

Available from 7:00 pm to 10:30 pm, Flavours' Variety Nights are affordably priced at AED99/ per person inclusive of non-alcoholic beverages. Plus, a group of 10 or more people can avail 20% discount from the total bill.